

# Broadband Facts

**New Knoxville Telephone Company dba NKTELCO**  
**DPLA – RES – INTERNET – 25M (DSL)**  
Fixed Broadband Consumer Disclosure

**Monthly Price** **\$49.95**

This monthly price is an introductory rate	No
Time the introductory rate applies	N/A
Monthly price after the introductory rate	N/A
Length of contract	N/A
Link to Terms of Contract	
N/A	

## Additional Charges & Terms

Provider Monthly Fees  
None

One-time Fees at the Time of Purchase  
Installation Fee (can be waived with good credit inquiry) **\$59.95**

Early Termination Fee **N/A**

Government Taxes **Varies by Location**

## Discounts & Bundles

None

## Speeds Provided with Plan

Typical Download Speed	<b>26.41 Mbps</b>
Typical Upload Speed	<b>1.74 Mbps</b>
Typical Latency	<b>7.09 ms</b>

<b>Data Included with Monthly Price</b>	<b>Unlimited</b>
Charges for Additional Data Usage	<b>N/A</b>

## Network Management Policy

<https://www.nktelco.com/isp-policy/>

## Privacy Policy

<https://www.nktelco.com/privacy-policy/>

## Customer Support

Phone: 1-888-NKTELCO  
Website: [www.nktelco.com/support/](http://www.nktelco.com/support/)

Learn more about the terms used on this label. Visit the Federal Communications Commission's Consumer Resource Center.

[Fcc.gov/consumer](http://Fcc.gov/consumer)

Unique Plan Identifier: F0004328688NKTOHDPLA000000